

## Produce Associate

The Produce Department is one of the largest departments at WFM with sales of over \$1 million. The Produce Department is the flagship department, and it plays a pivotal role in the overall bounty and atmosphere of the store. Our mission is to sell the freshest produce, organic and local, when possible, with great attention to variety, competitive pricing, weekly promotions, cleanliness, large beautiful appealing displays—all of which create an energetic atmosphere conducive to high volume sales. We do this with the customer as first priority, with attention to special orders, education, recipes, and assistance.

General Duties: Produce Associates are full and part time non-supervisory positions within the department. This can often be an entry level position within the department. Produce Associates are responsible for giving great service, making great displays and putting away deliveries. He/she must be able open and close the produce department.

### Specific Duties:

- Be able to make neat and readable signs.
- Checking pricing and compare with signs (advanced) and making changes in POS. (advanced)
- Memorize PLU codes and is responsible for their synchronicity with actual produce and signage
- Checking in produce deliveries for quality and quantity. Unloading orders from farmers' trucks.
- Cleaning during the day and on an evening close shift; keep prep area clean and neat
- Filling/culling and rotating produce displays.
- Dynamically selling product by providing customers with information needed to make product-related decisions.
- Using a knife if appropriate age to assist in our cut fruit program.
- Prepping of vegetables and fruits (cleaning up produce before it goes out for sale)
- Understanding of daily inventory, backstock and product rotation. This person must be in great physical shape, be able to lift up to 50 lbs. This is a very physical job with lots of walking, lifting and movement.

### Our Needs:

- **Being Calm under Pressure:** One must be able to communicate to others and convey information clearly and in a calm and effective. Being able to effectually resolve issues and handle often challenging customer concerns in a warm and thoughtful manner is required.
- **Outstanding Judgment and Decision-Making:** One must consider the relative costs and benefits of potential actions and choose the most appropriate one.
- **Love of Service:** Must actively look for ways to help people and absolutely enjoy it.
- **Strong Physical Attributes:** Must be in outstanding physical condition. This job can require you to be on your feet for more than 8 hours a day and to be able to lift and carry over 50 lbs- of heavy produce boxes.
- **Strong Cleaning and Sanitation Skills:** Must run a clean, tidy and safe work environment.
- **Outstanding computer skills:** Must be familiar with computers and be very comfortable with using them.
- **Outstanding Organizational Skills**
- **Must be a good listener**
- **Team Player:** Able to work well with others as a team member/have flexible schedule/weekends required.
- **Must Work Early Mornings and later Evenings:** Responsible for working opening and closing shifts. Early morning shifts (7 or 8 :00 AM start times and responsible for setting the department for the day.

Closing shifts are hard work (till approx 7:15 PM)—we sweep and mop the entire store every night as put many varieties produce away for the night.

- **One weekend day a must:** Must be able to be flexible enough to work at least one weekend am or pm shift.
- **Being Fast:** Our work environment is fast paced. Must be able work quickly and accurately.
- **Able to work in varied Climates:** Associates work both inside and out and must be able to be comfortable in both environments.
- **Able to make great displays:** While this can be trained, being able to make a great display is an art. Must be able to be make a great looking and well merchandised display.

**Education:** None qualifying. For full time, non-student work, 1 to 2 years retail experience is preferred. For limited part time and summer work, experience is not required but helpful.

**Time Commitment:** Full time/part work. At least one weekend day is required. Holidays and summer time are our busiest times and require planning and commitment. Morning (7 AM) shifts and early evening shifts (till 7 pm) are required.

**Compensation/Hiring Guide:**

- 13-\$15/hr depending on experience.
- Market staff discount at market, Simple IRA/Health Insurance and Short Term Disability after vesting period, gym membership contribution, earned time off.

**Covid 19:** Due to the nature of the Covid 19 pandemic, we are adhering to all state guidelines. See our website for all Covid 19 safety precautions.