

Front Door Customer Service

After the Covid 19 crisis began, we created a customer service position at our front door at our Woodstock location. This person is responsible for making sure the guests understand what to expect as they enter the building during this unprecedented time. This person is responsible for the customer flow and the limiting of guests into the store while being patient, friendly and supportive during this new normal. He/she must be empathetic, supportive, humble, patient, clear with words, passionate about guest services and most of all calm. Specifically, he/she is responsible for:

Customer counting

Cleaning baskets

Helping with curbside orders

Answering questions of guests throughout the day

Qualifications

- Must very outgoing. Must greet all guests with a hello...and when they leave with a thank you.
- Must give full attention to flow of people in and out of the store.
- Must be able to multi task.
- Must be able to focus.
- Must be calm under pressure. Folks may not want to wear masks or sanitize hands. Being calm, firm and diplomatic is job one.
- Must be able to stand on feet and move quickly for 6-7 hours.
- Must be able to lift 40lb with ease and be in good physical shape.

Education: High School Education preferred, but none qualifying.

Time Commitment: Part time. At least one weekend day is required. Holidays and summer time are our busiest times and require planning and commitment. Could develop into full time with engagement with other departments.

Compensation/Hiring Guide:

- \$15/hr
- 20% Staff Discount

Covid 19: Due to the nature of the Covid 19 pandemic, we are adhering to all state guidelines. See our website for all Covid 19 safety precautions.